
Organization Contact Information

a. Organization Official Name
Cybercafe Association CCAOI

a1. Organization Name in English (if available)
Cybercafe Association CCAOI

a3. Organization Name Acronym (if available)
CCAOI

b. Organization Wiki

c. Organization's official website URL
<http://www.ccaoi.in>

d. Organization email address
amritachoudhury@ccaoi.in

e. Organization phone number (include country/city codes)
+919899682701

f. Organization mailing address (location and postal address, if different)
CCAOI, C/o Awfis Sapce Solutions, L29 Connaught Place, New Delhi -110001

g. Organization Country
India

h. Organization City
New Delhi

i. Upload Organization Logo
https://atlarge-rails-production.s3.amazonaws.com/uploads/at_large_structure/logo/593/ccaoilogo.jpg

Primary contact

Primary contact Name
Amrita Choudhury

Primary contact Email
amritachoudhury@ccaai.in

Primary contact Telephone
+919899682701

If primary contact has additional contact information, please provide it below

Secondary contact

Secondary contact Name
Kapil M Kumar

Secondary contact Email
kapil@ccaai.in

Secondary contact Telephone
+919810095676

If secondary contact has additional contact information, please provide it below

Other contact

Additional contact information (name, email, telephone, etc.)

Structure and Governance

a. Are members of your organization residents of this specific region you seek to represent?

Yes

b. Are the officers of your organization residents of this specific region?

Yes

Please explain the answer above in sufficient detail so that a person not familiar with your Organization would be able to understand the reasons for your answer, and reference the URLs where any statutes or operating principles or other supporting information related to this question can be found:

We are a not for profit trust based in India and working with the internet ecosystem in India. For more details please visit the following link: <http://www.ccaoi.in/UI/links/cms.php?id=19>

c. Is your organization formally incorporated or organized under a national legal jurisdiction?
Yes

IF YES: Please describe what legal recognition it has and indicate the place of legal incorporation or registration

We are a not for profit Trust registered under the Indian Trust Act It is under the jurisdiction of Government of National Capital Territory of Delhi, India.

CCAOI represents the entire ecosystem of Internet of India comprising of:

Connectivity Providers: ISP, BWA providers and Public Internet Access Providers (PIA's) comprising of 70,000 Cybercafés/87,000 CSCs/Telecenters

Content Providers :eGovernance, eCommerce, eEducation, eMedicine

Cyber Security-Safe Internet and Safe Cafe/CSCs & Telecenters

Consumers- Public Internet Access (Cybercafé/ CSC) users and Non Users

The body was set up with the objective of promoting Internet to the common masses across India. CCAOI is responsible for bringing to the forefront and voicing the woes of the entrepreneurs at the required forums on their behalf. Thereby protecting their interest and helping them establish and sustain a world class infrastructure, which in turn would facilitate affordable internet services to the "Aam Aadmi."

d. Describe your Organization's structure (e.g. governing and decision-making bodies and processes):

The decisions are taken by the Board of Trustees. The trust has chapter across each state in the country for furtherance of the objectives of the Trust. The trust will have council of elected President and secretary for each Chapter, who will be administered by the Board of Trust. The Board of Trust will frame the rules regulations for the management of the trust.

e. In what language/s does your Organization conduct its business?

The official language is English, however we send out communication to our members at times when required in six national languages.

About Your Members

a. Do you have individual members with the ability to vote in or otherwise control the management of the organization?

No

IF NO: Describe what role individuals have in the management and work of the organization.

Individual Members do not have a voting right. As it is a Trust, there is a Three Member Board of Trustees, out of which one is the Permanent Trustee. The trust has chapter across each state in the country for furtherance of the objectives of the Trust. The trust will have council of elected President and secretary for each Chapter, who will be administered by the Board of Trust. The Board of Trust will frame the rules regulations for the management of the trust.

b. Do you have organizations as all or part of your membership?

Yes

IF YES: Describe whether they are profit-making, non-profit-making, a mixture of both, and/or what proportion of the total membership each type of private sector organization is. Please also describe what the nature of the organizational members is: For example, are they all of a similar type or interested in a similar activity or policy area?

We have both individual members as well as internet service providers, cybercafes, kiosk owners, small computer hardware vendors, was members of the organization. membership is free to all and we do not charge them anything.

c. Do you have governmental bodies, or quasi-governmental bodies, as members of your organization?

No

IF YES: Please describe their nature and role in the decision-making and work of your organization, and the proportion of the total membership made up of these types of organization.

d. Describe the general membership – are they predominately of one (or more) professional background or interest group? (e.g. journalists, online rights activists, consumer organizations, individual consumers, etc.)

Membership at CCAOI is open to all i.e. Public Internet Access Providers(PIA)- Cybercafes/CSC's, Content Providers, Computer Hardware and Software vendors, ISPs etc. are all eligible to become a member. membership is open to individual users too. Membership at CCAOI is free of cost. For more details visit this link <http://www.ccaoi.in/UI/links/Why-Join-CCAOI.php>

e. Describe how your Organization keeps its constituents/membership informed about, and enables them to participate in, decisions regarding issues of interest:

We have regular newsletters and updates going to our members along with meetings in regular intervals. If there is a concern of a members we try to take it up at various forums to get it addressed. Please refer the following links for more information: what we do

:<http://www.ccaoi.in/UI/links/Why-Join-CCAOI.php>; Initiatives :

<http://www.ccaoi.in/UI/links/cms.php?id=26>

f. Approximately how many members of each type of membership class (if you have more than one) do you have?

We have over 25,000 active members currently

g. Explain the eligibility requirements (if any) for your Organization's constituents/membership: **Membership at CCAOI is open to all i.e. Public Internet Access Providers(PIA)- Cybercafes/CSC's, Content Providers, Computer Hardware and Software vendors, ISPs etc. are all eligible to become a member. Individual users at Cafes and non users who need assisted services can also be members.**

Membership f is free of cost.

Funding

a. What is the primary source, or sources, of funding for your Organization? (if unfunded/entirely voluntary simply indicate "N/A"):

As mentioned earlier, Membership at CCAOI is free of cost. We carry out various research and capacity building initiatives with the help of the Government , National Internet Exchange of India and various companies to sustain the Organization.

b. Is your organization mainly self-supporting and would not be dependent on ICANN funding for the day-to-day operations of the organization?

Yes

c. Do you receive any funding from government agencies or for-profit entities? If so, please describe below and describe their involvement in the activities of the organization (if they so participate):

Yes we have been funded by the Organizations in different Initiatives such as, 1. Project Gyan, which was an Internet Learning Program held in 6 regional India Languages, where we trained over 20,000 New users and had also been referred by the Telecom regulator in their broadband paper

(<http://www.ccaoi.in/UI/links/NewsPressReleases.php?Id=748&action=details>); carried out reserach projects on Internet Governance and IANA Transition from indian perspective (refer: <http://www.ccaoi.in/UI/links/ccaoi.php?p=1>); creating opportunity for our members to become domain name resellers, mobile payment resellers etc. (refer: <http://www.ccaoi.in/UI/links/com.php>)

Communication

a. Does your Organization commit to supporting its individual constituents'/membership's informed participation in ICANN?

Yes

b. Does your Organization post on the Internet publicly-accessible, current information about your Organization's goals, structure, description of constituent group(s)/membership, working mechanisms, leadership, and contact(s)?

Yes

If this information currently is available, provide URLs

www.ccaoi.in

c. Provide information on your Organization's leadership (leaders' names, positions, emails):

Please refer the following links for Office Bearers:

<http://www.ccaoi.in/UI/links/Team.php?Type=Office%20Bearers; Secretariat> :

<http://www.ccaoi.in/UI/links/Team.php?Type=Secretariat; Advisors>:

<http://www.ccaoi.in/UI/links/Team.php?Type=Adviser; Patrons>:

d. Are the leaders of your organization, as individuals, involved in other similar organizations or entities?

Yes

If yes, please say which ones:

President and Director Amrita Choudhury is also the Treasurer in Internet society India Delhi Chapter. For the office bearers this is an honorary position.

Objectives

a. Please describe your Organization's mission and purpose (please post in the text box below or provide a URL, if posted):

The mission and objective of CCAOI can be viewed from the following Links:

<http://www.ccaoi.in/UI/links/cms.php?id=19>; <http://www.ccaoi.in/UI/links/cms.php?id=20> ;

<http://www.ccaoi.in/UI/links/cms.php?id=21>; <http://www.ccaoi.in/UI/links/cms.php?id=26>

b. What ICANN-related issues currently are of interest to your Organization's constituents/membership:

IANA Transition, ICANN Accountability, GTLDs, Whosis Database, new GTLD auction discussion, IDNs to name a few.

c. Has your organization set up any event, meeting, or real-life activity pertaining to Internet governance issues, or other issues related to the interests of individual users?

Yes

If yes, please provide examples:

Yes, we have held events related to Internet Governance Issues such as Round Tablediscussion on " IANA Transition & ICANN Accountability Process and India's position "on (For details visit :

<http://www.ccaoi.in/UI/links/ShowEvent.php?dayId=30&monthId=5&yearId=2015&eventId=41>); Confernece on the Emerging issues in Use & Governance of the Internet from the Indian Perspective (for details visit:

<http://www.ccaoi.in/UI/links/ShowEvent.php?dayId=19&monthId=2&yearId=2014&eventId=35>); Promoting and Training in use of Regional language Online (refer link:

<http://www.ccaoi.in/UI/links/ShowEvent.php?dayId=10&monthId=7&yearId=2013&eventId=31>) Subsequently have participated in various discussions and event related to Internet Governance.

d. Has your organization been active in international, regional or national Internet governance issues?

Yes

If yes, please provide examples:

Yes. CCAOI has been involved in various Internet Governance Issues starting from research, making submissions and holding events.

CCAOI has a monthly newsletter which curates IG news from the Indian Perspective, which is circulated amongst stakeholders in the country. The newsletter has also been greatly appreciated by the ICANN APAC team. To views the newsletter refer the following link

<http://www.ccaoi.in/UI/links/ccaolletter.php>

We have been making submissions on various IG papers both within the country and globally.

The same can be viewed from the following links:

Policy Documents and Consultations: <http://www.ccaoi.in/UI/links/ccaoi.php?p=2>;

Research and White Papers: <http://www.ccaoi.in/UI/links/ccaoi.php?p=1>

few details on events has already been shared earlier.

e. If your Organization is accredited, will it commit to participating actively in the Regional At-Large Organization (RALO) for the region in which your Organization is based?

Yes

f. If your Organization is accredited, does it or will it agree to adhere to the provisions of the Memorandum of Understanding (MoU) between the other ALSes in your Geographic Region and ICANN, as if it were an original signer of that document?

Yes

g. Does your organization have written bylaws or other constitutional instruments?

Yes

IF YES: Please insert the text of the written bylaws or other constitutional instruments below (in English if available)

We do not have By Laws but our trust agreement lays out the rules and regulations related to the functioning of the trust along with the rights.

Signature

Signature
Amrita Choudhury

Name
Amrita Choudhury

Title
President and Director